## OFFICIAL FILE ILLINOIS COMMERCE COMMISSIONDRMAL COMPLAINT

For Commission Use Only:

Case: 4-0544

Illinais Commerce Commission 527 E. Capitol Avenue Springfield, Illinois 62701

## ORIGINAL

Regarding a complaint by (Person making the complaint): Jesse J. McNabb
Against (Utility name): Pooples Gas
As to (Reason for complaint) I have been charge taks le for 995 Usage of
over \$6,000.
in Chicago, Illinois.
TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:
My mailing address is P.O. Pox 1281 Harvey, L. 60426
The service address that I am complaining about is 11411 South May Chicago IL.
My home telephone is [708] 748-3740
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 969-3743
(full name of utility company) les Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.
In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?
Has your complaint filed with that office been closed?

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

> I bought the property located at 11411 South May in November 1992 from the Veterans administration as investment property. From the time of purchase until March, 2004 the building was uninhabitable and vacant. A need for energy for heating was never needed. In march 2004 contractors were brought in to renovate.

> In March 2004 a prospective tenant for this property applied for gas service. The tenant was told that the owner had to provide ownership information and then they could come out and read the meter, check the lines and meter to see if it was operating. I complied regarding their request. The meter was then removed and taken by workers of Peoples Gas. After a couple of days I called to see when the meter would be reinstall and I was told by a Ms. Mathis that gas had been stolen and that a report had to be made. She also informed me that I had to pay for all gas they determine was used. I informed her that I had never had gas service either legally or illegally. She stated that since I was the owner I had to pay.

That I be cleared of charges (\$6,000 ±) that  Nave been folgle charged by peoples Gas,  And the Amount off My credit Report.
Date: August 25, 2004 Complainant's Signature McMull Month, day, year)  If an attorney will represent you, please give the attorney's name, address, and telephone number.
You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).
VERIFICATION
A notary public must witness the completion of this part of the form.    Lack
(Signature) List MCNAWN (Signature) List Month, day, year) (MAN) (Subspribed and sworn/affirmed to before me on (month, day, year)
Notary Public, Illinois  Notary Public, Illinois

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.